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| MSM Compliance Services Logo | Privacy Training Session Assessment Sheet |

Instruction to person conducting training - Answers to questions are available by going to Review Menu Item in Word and selecting - “Final Show Mark Up” format. Be sure to alter document setting back to “Final” before printing so that answers are not printed. Please note these instructions are hidden and will not print.

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| No. | Statement | Answer |
| 1 | The enhanced Privacy legislation takes effect from June 2014 | Yes  No |
| 2. | The Privacy legislation applies to both individuals and companies | Yes  No |
| 3. | From commencement of the enhancement legislation there will be 10 Australian Privacy Principals | Yes  No |
| 4. | The new legislation includes powers to fine and penalise businesses that breach privacy. | Yes  No |
| 5. | People are able to deal with us anonymously where practical and possible to do so. | Yes  No |
| 6. | FOS can apply sanctions and fines on members. | Yes  No |
| 7. | We can collect any information that we want to from clients, you never know when it might come in handy. | Yes  No |
| 8. | We can use client information for direct marketing but we must provide an Opt Out. | Yes  No |
| 9. | We can charge any fee we choose for any client requests for information regardless of what our costs are. | Yes  No |
| 10. | We do not need to worry about what other businesses around the world might do with information we provide them.. | Yes  No |
| 11. | We must make a copy of our Privacy Policy Statement available to clients free of charge. | Yes  No |
| 12 | We must correct information once we are aware it is incorrect. | Yes  No |
| 13 | Where we collect unsolicited information we must destroy it if it is not related to our Primary Purpose | Yes  No |
| 14 | Clients are unable to complain if we breach their privacy. | Yes  No |
| 15 | We only have to give clients access to information that we think they need to have. | Yes  No |

Score \_\_\_\_\_\_\_out of 15