AUSTRALIA AND ASIA PACIFIC'S PREFERRED PROVIDER OF FRAUD, FINANCIAL CRIME AND FIDELITY SERVICES

MSM
loss management

MSM UNDERSTANDS COMPLEX BUSINESS ENVIRONMENTS AND THE IMPORTANCE OF PROTECTING YOUR CORPORATE PROFITABILITY AND BRAND

MSM Loss Management is the preferred provider of business interruption, economic loss consulting, litigation support, claims management, forensic accounting and related support services.

With offices across Australia and in Singapore, MSM's reach allows us to service our clients with a hands on and practical approach.

MSM comprises a multi-disciplined professional team including qualified Accountants with **over 25 years experience** across a diverse range of industries and organisations.

The MSM team have both technical and practical experience through their involvement in thousands of claims and litigated matters in both the public and private sectors.

MSM is regularly engaged by major corporations solicitors, accountants, government and public utilities as recognised experts.

THE MSM ADVANTAGE IN CRIME AND MISCONDUCT MATTERS

MSM provides its clients with a Fraud, Financial Crimes and Fidelity product and has a well-established model that has been implemented for a number of claims.

The MSM team has worked extensively with various law enforcement bodies and regulatory authorities in Australia and offshore. MSM offers its clients a unique product for all crime, fidelity and ethical events.

The MSM service offering:

- Delivers a complete solution.
- Provides honest and practical advice.
- Acts decisively and in the interests of the Insured to resolve these matters.
- Projects are only undertaken by experienced and highly skilled practitioners.
- Understands and manages the sensitivities around these events and will work with you to minimise any impact on your business and staff.
- Is your advocate to ensure that you are supported in your time of need.
- Help you to recover and return to normal business in the shortest possible time frame.

The MSM Difference

- Our team has experience in a wide range of investigation events and industries and we are able to bring this experience to your organisation to enable you to make any sound decisions that may be needed.
- Will work with you to gather all necessary information and evidence that will enable us to present a concise and clear picture of the events and consider with you options that may be available and guide you through a proper course of action.
- Will present you with solutions that have proper regard for all operational, human resource and legal obligations.
- Will provide you with a concise and clear report on the events.

MSM Expertise

- Corporate investigations
- Criminal investigations
- Digital and technology forensics
- Ethical issues
- Financial crimes
- Financial Services and Regulatory investigations
- Risk Management strategies
- Internal Audit and integrated assurance models
- Law enforcement engagement (including Brief of Evidence completion)
- Litigation support (civil and criminal matters)
- Workplace investigations

Pre Loss Services

- Crime risk evaluations
- Ethical and governance framework reviews
- Executive and Board guidance on ethics and fraud risk
- Independent operational reviews and advice
- Code of Conduct investigations
- Risk management strategies
- Independent reviews of audit and assurance models
- Training programs
- Insurance policy wording and coverage reviews

Post Loss Services

- Loss investigation and quantification
- Investigation of financial, operational or employment matters
- Insurance Policy interpretation advice
- Claim preparation and insurer engagement to settlement
- Post loss risk mitigation strategies
- Recovery actions
- 24 hour telephone support to clients

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MSM IS YOUR ADVOCATE IN THE EVENT OF ANY LOSS OR CLAIM

MSM Technical Helpline

MSM provide a free claims advice helpline

CALL 1300 CLAIMS and an MSM consultant can provide initial assistance.

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