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| MSM Compliance Services Logo | Privacy Training Session Assessment Sheet |

Instruction to person conducting training - Answers to questions are available by going to Review Menu Item in Word and selecting - “Final Show Mark Up” format. Be sure to alter document setting back to “Final” before printing so that answers are not printed. Please note these instructions are hidden and will not print.

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| No. | Statement | Answer |
| 1 | The enhanced Privacy legislation takes effect from June 2014 | Yes [ ]  No [ ]  |
| 2. | The Privacy legislation applies to both individuals and companies | Yes [ ]  No [ ]  |
| 3. | From commencement of the enhancement legislation there will be 10 Australian Privacy Principals | Yes [ ]  No [ ]  |
| 4. | The new legislation includes powers to fine and penalise businesses that breach privacy. | Yes [ ]  No [ ]  |
| 5. | People are able to deal with us anonymously where practical and possible to do so. | Yes [ ]  No [ ]  |
| 6. | FOS can apply sanctions and fines on members. | Yes [ ]  No [ ]  |
| 7. | We can collect any information that we want to from clients, you never know when it might come in handy. | Yes [ ]  No [ ]  |
| 8. | We can use client information for direct marketing but we must provide an Opt Out. | Yes [ ]  No [ ]  |
| 9. | We can charge any fee we choose for any client requests for information regardless of what our costs are. | Yes [ ]  No [ ]  |
| 10. | We do not need to worry about what other businesses around the world might do with information we provide them.. | Yes [ ]  No [ ]  |
| 11. | We must make a copy of our Privacy Policy Statement available to clients free of charge. | Yes [ ]  No [ ]  |
| 12 | We must correct information once we are aware it is incorrect. | Yes [ ]  No [ ]  |
| 13 | Where we collect unsolicited information we must destroy it if it is not related to our Primary Purpose | Yes [ ]  No [ ]  |
| 14 | Clients are unable to complain if we breach their privacy. | Yes [ ]  No [ ]  |
| 15 | We only have to give clients access to information that we think they need to have. | Yes [ ]  No [ ]  |

Score \_\_\_\_\_\_\_out of 15